



Canada's Leading Cognitive Accessibility Experts

We help make built environments, products, and services accessible to all.

People think and understand the world around us differently, but products, services and the built environment are designed for those who we perceive as typical. We're ending this disparity by making people with a range of cognitive abilities part of the solution.

Trust our integrated team of accessibility experts and advisors to assure your products, services, environments and experiences are accessible by people of any cognitive ability.

Custom Cognitive Accessibility Solutions

Helping make products, services, environments and workforces more equitable and inclusive.

Education & Training

Designed and delivered by word-leading Canadian experts on cognitive accessibility.

Inclusive R&D

Expert-facilitated, ethical involvement of persons with lived experience.

OpenAccessibility.ca



Valor & Solutions

Valor & Solutions offers specialized clinical services for adults with developmental disabilities presenting with challenging behaviours, complex needs and dual diagnosis.

Valor & Solutions called for Open's expertise to offer training to their staff on how to best support persons with intellectual and developmental disabilities. Open also supports them in evaluating their services using an inclusive approach.

The Problem

Difficulty finding expertise in cognitive accessibility and cognitive disabilities, especially in French.

The Solution

Open offered training sessions to staff members on topics like how to help persons with intellectual and developmental disabilities protect their privacy online, or how technology can support them in their daily life. Open also conducted projects to evaluate their services and facilitated the involvement of users with intellectual and developmental disabilities in these projects.

Services provided:

- Training
- Inclusive Research & Evaluation

The Outcome

Open helped improve their services by enhancing staff competencies, by conducting rigorous evaluations with the contribution of users with cognitive disabilities.

“C’est toujours un plaisir de travailler avec toi et tes étudiants! Elles ont été tout à fait remarquables tout au long du processus. Elles étaient disponibles, accessibles et certainement, leur rapport aujourd’hui était à point.”

—Caroline Granger, Directrice, Valor & Solutions